



# Derby 1st Steps

Adult Support and Accommodation Services

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## Derby 1st Steps

Our Derby 1st Steps project provides accommodation and support services to a range of individuals from low need to high complex need who have had previous housing issues, failed tenancies or who have never had a tenancy before.

## Housing 1st

Action provide floating support to clients in accommodation provided by Derby Homes. The Housing First model is proven to end homelessness, and works on the belief that housing is a basic human right. Housing First offers people who are experiencing homelessness, and that have multiple and complex needs, a home for life. Their home and a minimum of 5 hours support a week creates a stable foundation for recovery, and to settle and meet their goals.

Housing 1st placements are via Derby Homes only.

## Sustainable Tenancies

Our Sustainable Tenancies Project (STP) provides a home to feel safe and secure and support that helps them sustain their tenancy and live independently.

## Client criteria:

Individuals that are identified for the scheme will have either repeatedly struggled to maintain a tenancy or be in need of independent living advice, It is likely that they will have created additional costs to a range of services due to tenancy failure, or this maybe their first tenancy.

Eligibility for the scheme includes:

- Applicants with a local connection to Derby City in line with Derby Homes allocations and lettings policy
- Singles or childless couples
- 18+
- Homeless and requiring support
- Previous failed tenancy due to arrears of up to £1,500. The client must be willing to set up a payment plan and make a minimum weekly payment
- Previous failed tenancy due to ASB. The client must be able to show a change in their behaviour for example engagement in substance misuse services
- Ineligible for the housing register due to previous breach of tenancy conditions

- Low to medium complexity of need such as a combination of mental health, offending, risk of offending, first time tenancy, substance misuse, young people or long-term homelessness.

STP is not just a bed and all referrals will need to be assessed before being offered accommodation. Clients will also need to have identification.

## Benefits of STP

Failing tenancies are caused by a range of issues, such as financial, mental and physical health, alcohol and substance misuse, relationship issues, employment and training concerns, anti-social behaviour and crime.

Recognising this, during their time with the project, clients will be provided with a range of advice and support tailored to their individual needs, covering the following areas:

- Benefits and tenancy management
- Budgeting and debt advice
- Signposting and support to manage behaviours that have caused previous tenancy failure such as substance misuse and mental health.
- Signposting to volunteering, education and support to access employment
- Support to mitigate the risk of anti-social behaviour and crime
- Support to access to leisure and wellbeing opportunities.

Clients will work with a Tenancy Sustainment Support officer to address issues around former failed tenancies, offending, substance misuse, mental health, deliver Crisis Renting Ready workshops, support individuals to achieve their aspirations around training, education and employment, and health and lifestyle choices.

For further information on the service contact Danny Flannery, Service Manager 07985813035 or email [danny.flannery@actionorg.uk](mailto:danny.flannery@actionorg.uk)



The Derby 1st Steps service is delivered in partnership with Derby Homes.

